

Policy for the Grapevine Forum

The Performance Solutions Grapevine forum is provided as a service by the NC Office of State Personnel. The goal of this forum is to provide a vehicle to build community among personnel and to foster a professional environment of sharing and learning.

The Grapevine is a moderated forum. This means that your post will not appear in the discussion thread until it is approved by a moderator. We reserve the right to delete (Unapprove) any posting we believe is inappropriate and not in line with this policy. Posts **will not** be edited, so please proofread before submitting. Text-only posts are allowed.

Users must register and login prior to participating in the Grapevine forum. Guest users will be able to read the conversations, but not post a topic. Step-by-Step Instructions for registration are available.

We welcome your ideas, comments and questions. However, there are rules which all users will be expected to follow. Failure to abide by these rules will result in unapproved posts and loss of privileges to the forum.

Do's and Don'ts of Posting to the Grapevine	
Dos	Don'ts
Keep it respectful.	Don't use any speech that is inaccurate, unlawful, harmful, defamatory, vulgar, obscene, profane, hateful, racially or ethnically objectionable, personal attacks, antagonistic, threatening, abusive or harassing to other users or the general public.
Share information that is helpful and public.	Don't post proprietary information, trade secrets or confidential information.
Keep it relevant.	Don't post advertisements, solicitations, chain letters, pyramid schemes, investment opportunities or other unsolicited commercial communication.
Use it wisely.	Don't spam.
Use a descriptive title for your post.	Don't insinuate or suggest that any statements made by you are endorsed by OSP.
Read other responses before you post.	Don't post personal ads.
Further the discussion.	Don't use UPPERCASE – This is the same as shouting.
Relate personal experiences.	Don't give out personal information.
Ask for clarification.	Don't use vague subjects lines like “?”, etc.
Put yourself in the customer's shoes..	Don't repeat information already provided.
Get to the point.	Don't excessively quote previous messages.
Be positive.	Don't get off topic.
Be understanding.	Don't make assumptions.
Know when to back off.	Don't dole out truism (You get what you pay for.).
Focus on your area of expertise.	Don't overwhelm with information.
Make correct spelling and grammar a priority.	Don't trash products, ideas or people.

Opinions or statements made on the Grapevine are not necessarily endorsed by, or the responsibility of, OSP.

Use of the forum constitutes consent to this policy. This policy is subject to change at the discretion of OSP.